

## COVID-19 (Coronavirus) Policy

### COVID-19 Entry Requirements

The Arts Theatre respects the rights of all our patrons, staff, and members and to ensure the safety of everyone, the Theatre has put in place a policy regarding attendance at any of our performances.

From May 15, 2022 you no longer need to be vaccinated against Covid 19 or hold an official medical exemption to enter The Arts Theatre (the Venue).

Certain Hirers of the venue may still require vaccination for patrons to attend their performances. Please check your tickets at time of booking.

Theatre management reserves the right to refuse admission or eject from the venue any person exhibiting cold or flu symptoms.

You should **not** attend the Venue or the event if you are required to be in isolation as a result of COVID-19 diagnosis OR pending test result OR you have been directed to be in quarantine because of close contact with a person with COVID-19 OR if you have been directed not to attend a high risk or COVID Management Plan event OR if you are experiencing any of the symptoms of COVID-19.

There are currently **no COVID-19 mandates** in place in South Australia for places of public entertainment , but should they be reintroduced by SA HEALTH, all patrons must comply with COVID-19 safety protocols, including but not limited to:

- QR Code check in requirements
- Face mask requirements
- Hygiene and distancing requirements
- Seated consumption of alcohol and food

All events at The Arts Theatre follow COVID Safe Operating Guidelines, in line with SA Government regulations. The Arts Theatre will continue to support whatever public health measures are in place at the time of the event, and by extension, those contained in our approved COVID Safety Plan.

The Arts Theatre encourages all our stakeholders to follow State and Federal Government advice and receive the COVID vaccination.

### Current COVID-19 (Coronavirus) Guidelines

Updated 15 May, 2022

The health and wellbeing of our staff, casts and patrons remains our top priority. We have a duty of care to provide a safe environment for everyone who attends The Arts Theatre and undertake to do all that is necessary to restrict the spread of COVID-19 and protect the vulnerable in our community.

We actively monitor the situation regarding COVID-19 and follow the latest advice and guidelines issued by SA Health, the Australian Department of Health and the World Health Organisation.

Currently, South Australia is subject to no activity restrictions for public entertainment:

### **COVID Safe Measures**

To provide confidence and ensure a safe environment for visiting patrons, clients and staff, we have a COVID Safety Plan in place, which includes the following dedicated measure:

- COVID Safe training & education completed by the designated COVID marshal
- Increased frequency and intensity of cleaning and disinfecting, with emphasis on high volume areas and touch points

If you are attending an upcoming event at The Arts Theatre we ask that you please play your part and help us be COVID Safe by practicing proper hand hygiene and staying home if you feel unwell.

You and your booking party may be refused entry or required to leave the Venue or event if you or they:

- are exhibiting symptoms of COVID-19, as notified to, or as assessed by Venue staff. These include: fever, chills or sweats, cough, sore throat, shortness of breath, runny nose or loss of sense of smell.
- are required to be in isolation as a result of COVID-19 diagnosis / pending test result OR have been directed not to attend a high risk or COVID Management Plan event OR have been directed to be in quarantine because of close contact with a person with COVID-19.

In these circumstances, Tickets will not be exchanged or refunded unless required by law (including the Australian Consumer Law).

We ask that you and each member of your booking party to make a reasonable assessment of your health status before attending our Venue or the event. To avoid doubt, you will not be entitled to a refund if you or a member of your booking party attends our Venue or event despite you exhibiting COVID-19 symptoms and if you or they are then refused entry or asked to leave the Venue or event.

Please note that most of the venue hirers have a far more flexible refund or exchange policy for patrons who cancel tickets when unable to attend due to COVID symptoms or SA Health directed quarantine than for patrons who attend and are refused entry.

<https://www.covid-19.sa.gov.au/>

<https://www.sahealth.sa.gov.au/>

<https://www.health.gov.au/>